

What is El Centro Family Health

El Centro Family Health is a private 501 (c) (3) not-for-profit health services organization. El Centro has 16 medical clinics including 2 school-based clinics, 3 dental clinics, and 2 behavioral health clinics including 1 school-based clinic. Our health care services span 22,000 square miles of mountainous rural Northern New Mexico, serving more than 17,500 patients each year in 67,897 encounters, including 2,200 veterans.

Constituencies We Serve:

- Primary health & dental care patients
- Indigent populations
- Veterans
- Patients suffering from diseases with no specialists in rural areas

Services We Provide:

- Primary health care services
- All standard medical procedures
- Annual physicals & Well-child
- Behavioral Health services
- Immunizations
- Diabetes care
- Depression care
- Hepatitis C care
- Suboxone opioid replacement therapy
- Rheumatological care
- Pre-natal care
- Sliding fee scale & discounts on medications and lab work
- Breast and Cervical Cancer Prevention program
- Coumadin Clinic
- Certification assistance for Medicaid
- Patient assistance program
- Referral services

EL CENTRO FAMILY HEALTH QUICK FACTS

22,000 square miles served
16 Medical Clinics,
including 3 school-based
3 Dental Clinics
2 Behavioral Health Clinics,
including 1 school-based
17,552 patients served per year
2,200 veterans served per year
67,897 encounters per year

Our Service Areas

El Centro Family Health clinic sites serve constituencies and surrounding communities in 7 counties:

Rio Arriba: Española Main, Española Bond, Española Dental, 2 Española school-based Embudo, Coyote, Chama, Truchas

San Miguel: Las Vegas Medical, Las Vegas Dental, Consejos Behavioral Health, San Miguel

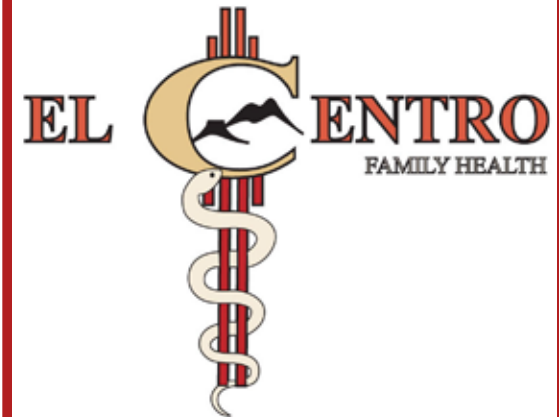
Mora: Wagon Mound

Colfax: Springer

Harding: Roy

Santa Fe: La Loma

Taos: Peñasco Medical, Peñasco Dental, Peñasco school based behavioral health



Quarterly Update

January 2009

EL CENTRO FAMILY HEALTH
PO Box 158
Española, NM 87532
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Top Five Goals Met in 2008

1. Completed funding for the \$5.7 million dollar Rio Arriba Health Commons project with help from Bond C funding.
2. A new building was completed for the San Miguel Clinic.
3. Expanded services now offered through the new dental clinic serving Espanola and surrounding areas.
4. ECHO Telehealth project expanded to include not only Hepatitis C and Suboxone programs, but also Rheumatological disease and Chronic pain care. The program also includes education in the community.
5. Our 6th year of unqualified audit with no significant findings.

Top Five Goals For 2009

1. Begin Behavioral Health Service Expansion project for Springer, Embudo, Penasco, Espanola and La Loma and Luna.
2. Acquire appropriations for architectural drawings for the remodel for Las Vegas Dental and Behavioral Health wings of the current Health Trust property which houses Las Vegas Medical.
3. Acquire appropriations for an expanded clinic in Springer, which will include Behavioral Health services. (Approx: \$960,000)
4. Find a funding source for the Electronic Health Records IT upgrade (approx. \$600,000)
5. 100% recruitment goal

2009 in Brief

Our permanent top goal is to ensure health care for rural residents in the 22,000 square mile area that El Centro Family Health serves. This requires upgrade and maintenance of buildings, expansion, and acquisition of new sites, as well as providers as needed.

In 2009 the ECFH Health Programs department will move into the new Rio Arriba Health Commons, alongside Espanola Public Health and Rio Arriba County Health and Human Services in the 18,500 square foot building in Espanola. Building will continue on Phase 2, which is scheduled to be completed around the end of 2009. Espanola Medical is expected to be able to move in early 2010. This move will give Espanola Medical 10 additional exam rooms to see patients.

ECFH is applying for an expansion grant for Behavioral Health services. Expanded services are needed in many areas and this grant will provide funding for 1.5-2 FTE positions to fulfill this need.

ECFH is developing a program called Semillas de Salud, in order to nurture and support middle and high school students with a leaning toward health professions.

Nationwide recruitment of providers in rural areas is at an all time low. ECFH is stepping up its recruitment efforts significantly to fill all open positions.

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Support

The rise in health care costs creates great hardship for service organizations like El Centro Family Health. Primary support is provided by federal and state grant funding and patient billing (which we are proud to show 98% claims collection on).

El Centro Family Health seeks further funding through private and foundation grants, and fundraising for the Annual Campaign. To contribute to El Centro Family Health, please go to www.ecfh.org or call our Planning and Development Director, Darshan F Jessop. (505) 747-5913 or (800) 284-7284

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